

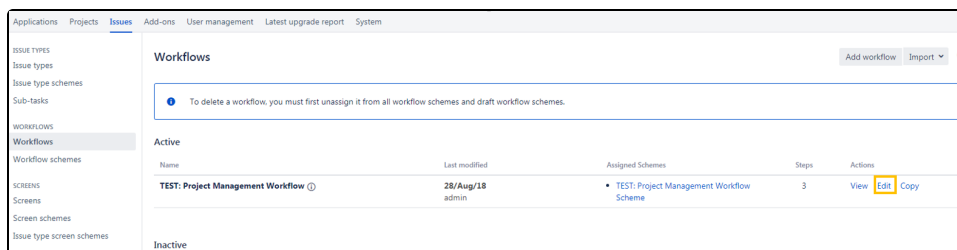
# How to configure it?

A Jira workflow is a set of [statuses](#) and [transitions](#) that an issue moves through during its lifecycle and typically represents processes within your organization.

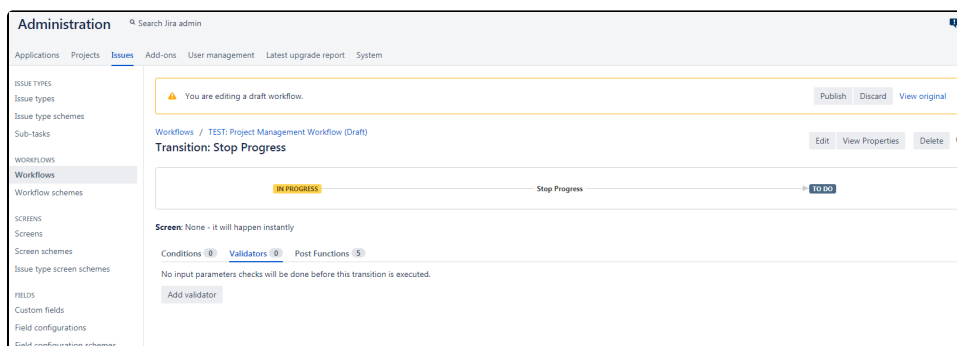
**excentia Admin Tools** provides an additional set of workflow conditions, validators, and post-functions that let you do much more in your workflows.

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1. Choose [blocked URL](#) >Issues
2. On the left hand side panel, click workflows.
  - a. You'll find a list of workflows classified under 'active'
3. Click 'Edit' under workflows actions



4. Select the transition to which you want to add an additional condition, validator or post-function.
5. Once in the transition configuration page, add conditions, validators or post-functions



6. Click the condition/validator/post-function you want to add from the possibilities shown.

## Conditions

### User is project lead

This condition has no parameter window. This means, that this transition will not appear unless the current user will be the project lead.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

Transition: Start Progress

Edit

View Properties

Delete



Screen: None - it will happen instantly

Conditions

Validators

Post Functions

1

0

6

All of the following conditions

Add condition

User is project lead in current project

EATOOLS

## Fields required

Once you select Fields required as a condition, it will appear this parameter window:

### Add Parameters To Condition

Add required parameters to the Condition.

Fields:

- Affects Version/s
- Aprobaciones
- Aprovadores
- Assignee
- Component/s
- Due Date
- Fecha de la satisfacción
- Fix Version/s
- Incidentes graves enlazados
- Issue picker
- Organizaciones
- Participantes de la solicitud
- Prueba
- Resolution
- Satisfacción
- Solicitante
- Ticket
- Tiempo hasta primera respuesta
- Tiempo hasta resolución
- Tipo de solicitud del cliente

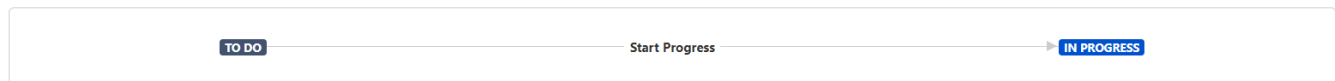
Add

Cancel

Then, you can select the fields you want (you can type ctrl. and select more than one) in order to check if they are already filled, to let someone see the transition.

This means, that this transition will not appear unless all the fields will be already filled up.

## Transition: Start Progress



Screen: None - it will happen instantly

Conditions Validators Post Functions

1

0

6

All of the following conditions ▾

[Add condition](#)Required fields **EATOOLS**

- Assignee
- Issue picker
- Prueba

## Custom field value

Once you select Custom field value as a condition, it will appear this parameter window:

## Add Parameters To Condition

Add required parameters to the Condition.

**Info**

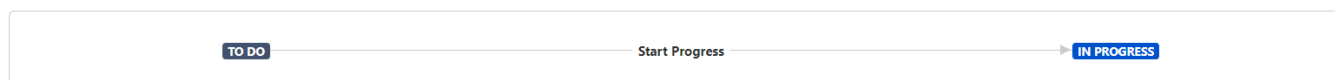
- Allowed custom field types: CHECKBOX, DATE, DATETIME, MULTISELECT, MULTIUSER, NUMBER, PROJECT, RADIOBUTTONS, SELECT, TEXTAREA, TEXTFIELD, URL, SINGLE USER
- Note that >, <, <=, >= comparisons are only supported by number and date fields. Contains and Does not contain comparisons are only supported by multioption fields
- For comparing project fields you must use PROJECT KEY
- You can use %%CURRENT\_USER%% to compare a user field against the user who runs the transition
- Please, note that system time fields (Original Estimate, Remaining Estimate and Time Spent) are stored in seconds, so the value to be compared should also be expressed in seconds.
- To compare data fields use one of the next formulas:
  - Use yyyy-MM-dd hh:mm:ss or yyyy-MM-dd format to compare selected field against a defined datetime or date respectively
  - Use %%NOW%% to compare datefields to current date
  - Use format (+)-quantity(d|m|y) to compare the selected field against a variable quantity of days, months or years from current date. For example use -10d to compare against 10 days before the current date

Field: Comparison: Value:  

Then, you can select the field, the comparison type, and the value, in order to check if they are already filled with the value configured, to let someone see the transition.

This means, that this transition will not appear unless the field assignee will be filled with patrick.

## Transition: Start Progress



Screen: None - it will happen instantly

Conditions Validators Post Functions

1

0

6

All of the following conditions ▾

[Add condition](#)**Custom Field Value.** Compares a custom field with a given value **EATOOLS****Field:** Assignee**Comparison:** =**Value:** patrick

## JQL condition

Once you select JQL query as a condition, it will appear this parameter window:

Add Parameters To Condition

Add required parameters to the Condition.

Jql query

JQL: 

assignee = patrick and issuetype in (bug, task)

Add Cancel

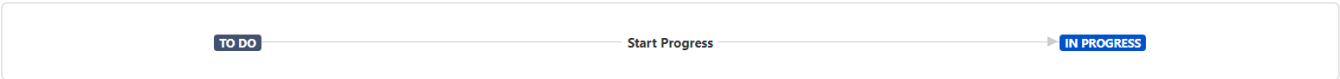
Then, you can set the JQL query that must be fulfilled to let someone see the transition.

This means, that this transition will not appear unless the field assignee will be field with patrick and the issuetype will be or bug or task.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

Edit View Properties Delete ?

Transition: Start Progress



Screen: None - it will happen instantly

Conditions 1 Validators 0 Post Functions 6

All of the following conditions Add condition

Jql query. Condition to evaluate if an issue is returned by the given JQL query EATOOLS

JQL: assignee = patrick and issuetype in (bug, task)

Validators

Fields required

Once you select Fields required as a validator, it will appear this parameter window:

## Add Parameters To Validator

Add required parameters to the Validator.

Fields required:

Affects Version/s

Aprobaciones

Aprovadores

Assignee

Component/s

Description

Due Date

Fecha de la satisfacción

Fix Version/s

Incidentes graves enlazados

Issue picker

Organizaciones

Participantes de la solicitud

Prueba

Resolution

Satisfacción

Security Level

Solicitante

Ticket

Tiempo hasta primera respuesta

Add

Cancel

Then, you can select the fields you want (you can type ctrl. and select more than one) in order to check if they are already filled, to allow run the transition.

This means, that this transition will not run, unless the fields assignee, component/s and description will be filled up.

This transition should be accompanied by a transition screen with the required fields.

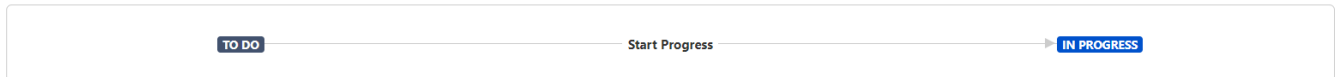
[Workflows](#) / [CORE: Flujo de trabajo de la administración de proyectos \(Draft\)](#)

Transition: Start Progress

Edit

View Properties

Delete



Screen: None - it will happen instantly

Conditions

Validators

Post Functions

0

1

6

The transition requires the following criteria to be valid

[Add validator](#)

Required fields

EATOOLS

- Assignee (assignee)
- Component/s (components)
- Description (description)

## Restrict issue type on creation

Once you select Restrict issue type on creation as a validator, it will appear this parameter window:

## Add Parameters To Validator

Add required parameters to the Validator.

jira-administrators	Ayuda de TI
jira-servicedesk-users	Solicitud de servicio
	Solicitud de servicio con aprobaciones
	Tarea
	Subtarea
	Sub-task

Add Cancel

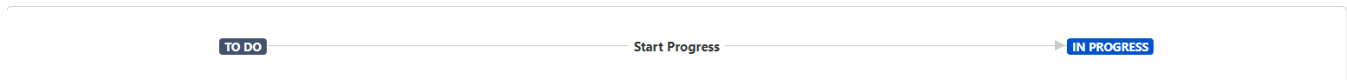
This just makes sense on creation transition. On it, you select on the first column the available groups, and on the second column the available issue types.

This means, that this transition will just allow the issue creation of the issue type "Solicitud de servicio" by "jira-servicedesk-users" group.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

Transition: Start Progress

Edit View Properties Delete ?



Screen: None - it will happen instantly

Conditions Validators Post Functions  
0 1 6

The transition requires the following criteria to be valid

Add validator

**Issue Type Validator.** Only allowed groups will be allowed to create below restricted issue types **EATTOOLS**

**Allowed groups**

- jira-servicedesk-users

**Restricted Issue Types**

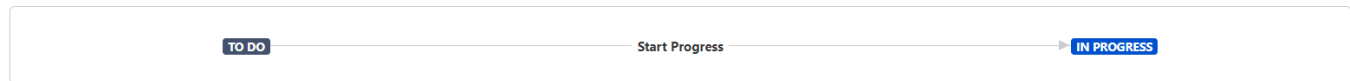
- Solicitud de servicio

## Comment required

This validator has no parameter window. This means, that this transition will not run, unless there is a comment filled up.

This transition should be accompanied by a transition screen.

## Transition: Start Progress



**Screen:** None - it will happen instantly

Conditions **Validators** Post Functions

0 1 6

The transition requires the following criteria to be valid

[Add validator](#)

Comment is required **EATOOLS**

## System time field

Once you select System time field as a validator, it will appear this parameter window:

### Add Parameters To Validator

Add required parameters to the Validator.

#### Info

Please, note that system time fields (Original Estimate, Remaining Estimate and Time Spent) are stored in seconds, so the value to be compared should also be expressed in seconds.

Time Spent field contains the total time worklogged in the issue before the transition plus the time worklogged during the transition.

Field:

Comparison:

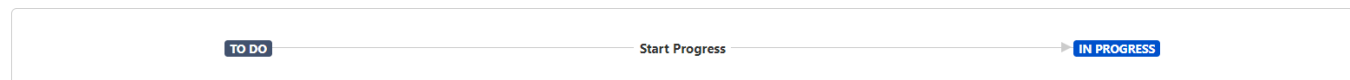
Value:  seconds

[Add](#) [Cancel](#)

This makes sense on resolution transitions, where you want to assure that issues has worklogs filled up. On it, you select a system time field, the comparison type, and the value (in seconds).

This means, that this transition will just allow the transition if the issue has worklogs greater than 10 minutes.

## Transition: Start Progress



**Screen:** None - it will happen instantly

Conditions **Validators** Post Functions

0 1 6

The transition requires the following criteria to be valid

[Add validator](#)

**System Time Field Value Validator.** Compares Numeric Field value to a given value **EATOOLS**

**Field:** Time Spent

**Comparison:** >=

**Value:** 600.0 seconds

## Custom field value

Once you select Custom field value as a validator, it will appear this parameter window:

## Add Parameters To Validator

Add required parameters to the Validator.

### Info

- Allowed custom field types: CHECKBOX, DATE, DATETIME, MULTISELECT, MULTIUSER, NUMBER, PROJECT, RADIOBUTTONS, SELECT, TEXTAREA, TEXTFIELD, URL, SINGLE USER
- Note that >, <, <=, >= comparisons are only supported by number and date fields. Contains and Does not contain comparisons are only supported by multioption fields
- For comparing project fields you must use PROJECT KEY
- You can use %%CURRENT\_USER%% to compare a user field against the user who runs the transition
- To compare data fields use one of the next formulas:
  - Use yyyy-MM-dd hh:mm:ss or yyyy-MM-dd format to compare selected field against a defined datetime or date respectively
  - Use %%NOW%% to compare datefields to current date
  - Use format (+|-)quantity(d|m|y) to compare the selected field against a variable quantity of days, months or years from current date. For example use -10d to compare against 10 days before the current date

Field:

Comparison:

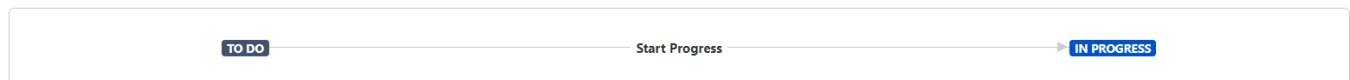
Value:

Then, you can select the field, the comparison type, and the value, in order to check if they are already filled with the value configured, to run the transition.

This means, that this transition will not run unless the field "Fecha de la satisfacción" will be filled with a date before than 10 days ago.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

## Transition: Start Progress



Screen: None - it will happen instantly

Conditions **Validators** Post Functions  
0 1 6

The transition requires the following criteria to be valid

[Add validator](#)

**Custom Field Value.** Compares a custom field with a given value **EATTOOLS**

**Field:** Fecha de la satisfacción

**Comparison:** >=

**Value:** -10d

## Postfunctions



With postfunctions we need to take care about the order of the actions, because it may affects. Additionally, in the creation of the issue, be carefull because you need to **set the postfunction always after** the 3 default postfunctions:

- Creates the issue orginally.
- Re-index an issue to keep indexes in sync with the database.
- Fire a issue created event that can be processed by listeners.



## Transition: Create



This is the **initial** transition in the workflow.

**Screen:** None - initial transition does not have a view.

Validators Post Functions

1

3

## The following will be processed after the transition occurs

[Add post function](#)

1. Creates the issue originally.
2. Re-index an issue to keep indexes in sync with the database.
3. Fire a **item creado** event that can be processed by the listeners.

## Clear fields

Once you select Clear fields as a postfunction, it will appear this parameter window:

## Add Parameters To Function

Affects Version/s (versions)  
Aprobaciones (customfield\_10103)  
Aprovadores (customfield\_10104)  
Assignee (assignee)  
Component/s (components)  
Due Date (duedate)  
Fecha de la satisfacción (customfield\_10102)  
Fix Version/s (fixVersions)  
Incidentes graves enlazados (customfield\_10100)  
Issue picker (customfield\_10500)  
Linked Issues (issuelinks)  
Organizaciones (customfield\_10002)  
Participantes de la solicitud (customfield\_10000)  
Prueba (customfield\_10400)  
Resolution (resolution)  
Satisfacción (customfield\_10101)  
Security Level (security)  
Solicitante (customfield\_10300)  
Ticket (customfield\_10200)  
Tiempo hasta primera respuesta (customfield\_10106)  
Tiempo hasta resolución (customfield\_10105)  
Tipo de solicitud del cliente (customfield\_10001)

Add required parameters to the Function.

Add Cancel

Then, you can select the fields you want (you can type ctrl. and select more than one) in order to allow the function delete the value of those fields.

This means, that this transition will delete the value of the fields "assignee" and "resolution". It would make sense when an issue is reopened.

## Transition: Stop Progress



Screen: None - it will happen instantly

Conditions 0 Validators 0 Post Functions 6

## The following will be processed after the transition occurs

[Add post function](#)

1. Clear field value **EATOOLS**
  - assignee / Assignee
  - resolution / Resolution
2. Set issue status to the linked status of the destination workflow step.
3. Add a comment to an issue if one is entered during a transition.
4. Update change history for an issue and store the issue in the database.
5. Re-index an issue to keep indexes in sync with the database.
6. Fire a **Evento genérico** event that can be processed by the listeners.

## Change Security Level

It just make sense if the project has security levels

Once you select Change Security Level as a postfunction, it will appear this parameter window:

### Add Parameters To Function

Add required parameters to the Function.

Ceo (CEO level)  
Financial (CEO level)  
Employees (CEO level)

Add Cancel

Then, you can select the security levels in order change the security level on the transition.

This means, that this transition will change the value of the security level. It would make sense when you want to allow more users to see a specific issue.

Transition: Stop Progress



Screen: None - it will happen instantly

Conditions	Validators	Post Functions
0	0	6

The following will be processed after the transition occurs	Add post function
1. Set issue security level to: Employees (CEO level) <b>EATOOLS</b>	
2. Set issue status to the linked status of the destination workflow step.	
3. Add a comment to an issue if one is entered during a transition.	
4. Update change history for an issue and store the issue in the database.	
5. Re-index an issue to keep indexes in sync with the database.	
6. Fire a <b>Evento genérico</b> event that can be processed by the listeners.	

Copy transition comment in linked issues

Once you select Copy transition comment in linked issues as a postfunction, it will appear this parameter window:

Add Parameters To Function

Add required parameters to the Function.

Copy last comment in linked issues

Blocks (10000)  
Cloners (10001)  
Duplicate (10002)  
Problem/Incident (10200)  
Relates (10003)  
jira\_subtask\_link (10100)

AddCancel

Then you can select the linked types you want (you can type ctrl. and select more than one) in order to allow the function copy the comments.

This means, that this transition will copy the transition comment to the link issue. This transition should have an assigned screen in order to show comment system field.

## Transition: Stop Progress



Screen: None - it will happen instantly

Conditions 0 Validators 0 Post Functions 6

The following will be processed after the transition occurs		Add post function
1. Copy last comment in linked issues	EATOOLS	
Issue Type Links:		
◦ Blocks (10000)		
◦ Relates (10003)		
2. Set issue status to the linked status of the destination workflow step.		
3. Add a comment to an issue if one is entered during a transition.		
4. Update change history for an issue and store the issue in the database.		
5. Re-index an issue to keep indexes in sync with the database.		
6. Fire a <b>Evento genérico</b> event that can be processed by the listeners.		

## Send custom email post-function

This particular post-function has various customization options. Following, an explanation of it:

1. Having been followed previous steps, you should encounter a list of available post-functions. Select "Send Email Postfunction Module and click 'Add' button.

<input type="radio"/>	Precondition: Linked Status (JSU)	Precondition, which verifies that all linked issues have a certain status.
<input type="radio"/>	Precondition: Regular Expression Check (JSU)	Precondition, which checks field contents against a regular expression during a workflow transition.
<input type="radio"/>	Precondition: User Is In Any Groups (JSU)	Precondition, which checks user's group during a workflow transition.
<input type="radio"/>	Precondition: User Is In Any Roles (JSU)	Precondition, which checks user's role during a workflow transition.
<input type="radio"/>	Precondition: User Is In Custom Field (JSU)	Precondition, which checks whether user is / is not in a given custom field during a workflow transition.
<input type="radio"/>	Precondition: Value Field (JSU)	Precondition, which compares the value of a field against a constant value.
<input checked="" type="radio"/>	Send Email Postfunction Module EATOOLS	Send Email
<input type="radio"/>	Transition Linked Issues Module EATOOLS	Transition Linked Issues
<input type="radio"/>	Trigger a Webhook	If this post-function is executed, Jira will post the issue content in JSON format to the URL specified.
<input type="radio"/>	Update Any Issue Field (JSU)	Updates an issue system- or custom field to a given value.
<input type="radio"/>	Update Issue Field	Updates a simple issue field to a given value.
<div>Add Cancel</div>		

2. A customization page will appear. You'll be able to configure recipients, email subject and write the email.

## Add Parameters To Function

Add required parameters to the Function.

### Send email

To:

- ☐ Current Assignee ☒ Project Role  
☐ Reporter ☐ Single email address

Roles:

Administrators  
Developers  
Service Desk Customers  
Service Desk Team

Subject:

Body:

Write here the email body.

Variables available to use in the Subject and Body part:

- issueKey
- issueSummary
- issueStatus
- issueResolution
- issueReporter
- issueAssignee

When referring to the variables you have to use \$ before each one.

3. Email can be sent to:

- Current Assignee
- Project Role: roles available on the project will appear. Press Ctrl and select as much roles as you need to send the email to.
- Reporter
- Single email address: manually introduce one email address or various email addresses separated by a coma.

Variables introduce information contained in Jira fields. To use variables available, just add the symbol \$ before the variable name. You can use these variables on the subject and body.

### Add Parameters To Function

Add required parameters to the Function.

## Send email

To:

☐ Current Assignee ☒ Project Role

☒ Reporter ☐ Single email address

Roles:

Administrators

Developers

Service Desk Customers

Service Desk Team

Subject:

Body:

Hi \$issueReporter,

We are excentia team and we are writing documentation for excentia Admin Tools.

We want to share how to custom your email using a post-function available in our app.

Cheers

Variables available to use in the Subject and Body part:

- issueKey
- issueSummary
- issueStatus
- issueResolution
- issueReporter
- issueAssignee

When refering to the variables you have to use \$ before each one.

Add

Cancel

If you want to know more about workflow management, check [Atlassian Documentation](#).

## Add comment to linked issues

Once you select Add comment to linked issues as a postfunction, it will appear this parameter window:

## Add Parameters To Function

Add required parameters to the Function.

### Comment Linked Issues

Issue Links

Blocks (10000)  
Cloners (10001)  
Duplicate (10002)  
Problem/Incident (10200)  
Relates (10003)  
jira\_subtask\_link (10100)

Comment

This is the comment on the link issue

Add Cancel

Then you can select the linked types you want (you can type ctrl. and select more than one) and set the comment you want to add, in order to allow the function set it in the linked issue comments.

This means, that this transition will set the comment configured into the linked issue.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

### Transition: Stop Progress

Edit View Properties Delete ?



Screen: None - it will happen instantly

Conditions 0 Validators 0 Post Functions 6

The following will be processed after the transition occurs

Add post function

1. Add comment to linked issues **EATOOLS**
  - Relates / 10003
  - Comment: This is the comment on the link issue
2. Set issue status to the linked status of the destination workflow step.
3. Add a comment to an issue if one is entered during a transition.
4. Update change history for an issue and store the issue in the database.
5. Re-index an issue to keep indexes in sync with the database.
6. Fire a **Evento genérico** event that can be processed by the listeners.

## Create linked issues

Once you select Create linked issues as a postfunction, it will appear this parameter window:

Add required parameters to the Function.

## Create Linked Issue

### Info

Notice that summary and description will be copied from the original issue into the new one

Issue Type Link	Issue Type	Project/Component	Copy fields from source issue	User performing the postfunction :
Blocks (10000)	Same IssueType as current issue	<b>Current Project</b>	Affects Version/s (versions)	<b>Current User</b>
Cloners (10001)	Ayuda de TI (10001)	No Component	Aprobaciones (customfield_10103)	Dani
Duplicate (10002)	Solicitud de servicio (10002)	<b>Test (10000)</b>	Aprobadores (customfield_10104)	
Problem/Incident (10200)	Solicitud de servicio con aprobaciones (10003)	No Component	Assignee (assignee)	
Relates (10003)	Tarea (10004)	Intranet	Component/s (components)	
jira_subtask_link (10100)	Subtarea (10005)	Jira	Due Date (duedate)	
	Sub-task (10000)	Sitio web público	Fecha de la satisfacción (customfield_10102)	
		<b>CORE (10100)</b>	Fix Version/s (fixVersions)	
		No Component	Incidentes graves enlazados (customfield_10100)	
			Issue picker (customfield_10500)	
			Organizaciones (customfield_10002)	
			Participantes de la solicitud (customfield_10000)	
			Prueba (customfield_10400)	
			Resolution (resolution)	
			Satisfacción (customfield_10101)	
			Security Level (security)	
			Solicitante (customfield_10300)	
			Ticket (customfield_10200)	
			Tiempo hasta primera respuesta (customfield_10106)	
			Tiempo hasta resolución (customfield_10105)	
			Tipo de solicitud del cliente (customfield_10001)	

Then you can select the the fields required to the new linked issue you want, such linked type, issue type, the project/component combination , the fields to copy the value from, and the user who run the postfunction and also will be the creator of the new issue.

This means, that this transition will create a linked subtask issue in the project TEST with the component "Intranet" and will take the values of the Due Date, Fix Version/s, Security Level and Ticket fields, and it will be created by the same user that runs the transition.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

### Transition: Stop Progress

[Edit](#)[View Properties](#)[Delete](#)

Screen: None - it will happen instantly

Conditions 0 Validators 0 Post Functions 6

The following will be processed after the transition occurs

[Add post function](#)

#### 1. Create Linked Issue **EATOOLS**

**Project:** Test  
**Issue Type:** Sub-task  
**Component:** Intranet  
**Issue Type Link:** Relates

#### Copy fields from source issue:

- Due Date (duedate)
- Fix Version/s (fixVersions)
- Security Level (security)
- Ticket (customfield\_10200)

**User performing the postfunction :** Current User

## Assign current user to user picker field

Once you select Assign current user as a postfunction, it will appear this parameter window:



## Add Parameters To Function

Add required parameters to the Function.

### Assign current user to this user field

Assignee (assignee)

Reporter (reporter)

Solicitante (customfield\_10300)

Add Cancel

Then, you can select the user field where you will change the existing value with the user who runs the transition.

This means, that this transition will change the value of the reporter with the user who runs the transition.

Workflows / CORE: Flujo de trabajo de la administración de proyectos (Draft)

Transition: Stop Progress

Edit View Properties Delete ?



Screen: None - it will happen instantly

Conditions 0 Validators 0 Post Functions 6

The following will be processed after the transition occurs

Add post function

1. Assign current user to this user field: **Reporter (reporter)** **EATOOLS**
2. Set issue status to the linked status of the destination workflow step.
3. Add a comment to an issue if one is entered during a transition.
4. Update change history for an issue and store the issue in the database.
5. Re-index an issue to keep indexes in sync with the database.
6. Fire a **Evento genérico** event that can be processed by the listeners.

## Copy issue field

Once you select Copy issue field as a postfunction, it will appear this parameter window:

## Add Parameters To Function

Add required parameters to the Function.

### Copy Issue field

#### Info

- Please make sure that origin field and destination field are compatible, otherwise postfunction will fail

Issue Relation: Same Issue ▼

Source Field: Reporter ▼

Destination Field: Assignee ▼

Add Cancel

Then, you can select the field you want to copy the value from, and the field where you will copy the value taken. Also is important to select where you will copy the value (Same Issue, Parent Issue, Subtasks, Linked issues)

This means, that this transition will change the value of the assignee with the value of the reporter.

Workflows / [CORE: Flujo de trabajo de la administración de proyectos \(Draft\)](#)

Transition: Stop Progress

Edit View Properties Delete ⓘ



Screen: None - it will happen instantly

Conditions 0 Validators 0 **Post Functions** 6

The following will be processed after the transition occurs

[Add post function](#)

1. Copy Issue field EATOOLS

**Copy value from field:** Reporter (reporter)  
**Into field:** Assignee (assignee)  
**From Issue:** Same Issue

- Set issue status to the linked status of the destination workflow step.
- Add a comment to an issue if one is entered during a transition.
- Update change history for an issue and store the issue in the database.
- Re-index an issue to keep indexes in sync with the database.
- Fire a **Evento genérico** event that can be processed by the listeners.

## Edit field value

Once you select Edit field value as a postfunction, it will appear this parameter window:

## Add Parameters To Function

Add required parameters to the Function.

### Info

- For multiple option fields (multi select, multi user, etc) you can use || to separate diferents values. For example you could use jira-administrators||jira-software-users in a multigroup field.
- You can use %%CURRENT\_USER%%, %%CURRENT\_PROJECT%% or %%NOW%% in fields of type user, project or data respectively
- For data or data time fields, use dd-MM-yyyy or dd-MM-yyyy hh:mm respectively
- Please make sure that the value is compatible with the type of field you selected, otherwise postfunction will fail

Same Issue ▾

Field: Labels ▾

Value: Intranet

Add

Cancel

Then, you can select the field you want to update, and the value of that field. Also is important to select where you will copy the value (Same Issue, Parent Issue, Subtasks, Linked issues)

This means, that this transition will add the value "Intranet" to the labels field.