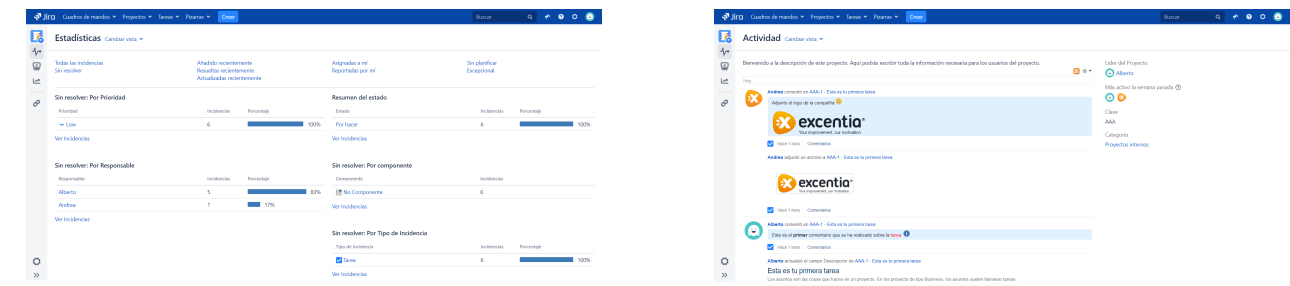


Proyectos en JIRA

Al elegir un proyecto concreto nos encontraremos con pantallas diferentes dependiendo del tipo de proyecto. Si se trata de un proyecto de tipo **Business** y **Jira Software**, podremos encontrarnos con las siguientes vistas. Vista de **Estadísticas** y vista de **Actividad**.



En los proyectos de **Jira Service Desk**, la vista global del proyectos son las **colas**.

The screenshot displays the 'All open' queue in Jira Service Desk. On the left, a sidebar lists various queue filters such as 'All open', 'Unassigned issues', 'Assigned to me', 'Waiting on me', 'Incidents', 'Reported in the last 24h', 'Critical', 'Service requests', 'Due in 24h', 'Change', 'Ready for implementation', 'Emergency change', 'Problem', 'Completed last 30 days', and 'Recently resolved'. The main area shows a table of open issues with columns for 'Time to resolution', 'T' (Status), 'Clave' (Key), 'Estado' (Status), 'Resumen' (Summary), 'Creada' (Created), 'Pr' (Priority), and 'Informador' (Reporter). The table lists 22 issues, each with a unique key (e.g., BBB-38, BBB-36, BBB-31) and a summary of the problem (e.g., 'Cannot turn on my laptop', 'Laptop screen blinks', 'Intranet down?').

Time to resolution	T	Clave	Estado	Resumen	Creada	Pr	Informador
-3d 7 h	🟢	BBB-38	WAITING FOR CUSTOM...	Cannot turn on my laptop	12/abr/19		Alana Grant
-2d 12 h	🟢	BBB-36	WAITING FOR CUSTOM...	Laptop screen blinks	12/abr/19		Ryan Lee
-2d 11 h	🔴	BBB-31	ABIERTO	Intranet down?	13/abr/19		Ryan Lee
-2d 9 h	🔴	BBB-19	ABIERTO	Typo on the public website	15/abr/19	🔴	Alana Grant
-2d 7 h	🟢	BBB-20	WAITING FOR CUSTOM...	Extra monitor	15/abr/19		Alana Grant
-2d 7 h	🟢	BBB-23	WAITING FOR CUSTOM...	How do I connect to the file server?	14/abr/19		Alana Grant
-2d 7 h	🟢	BBB-26	WAITING FOR SUPPORT	Guest wifi access for dev meetup	14/abr/19		Alana Grant
-1d 8 h	🟢	BBB-18	WAITING FOR CUSTOM...	IDE licenses	15/abr/19		Alana Grant
-1d 7 h	🟢	BBB-15	WAITING FOR SUPPORT	New employee Jim	16/abr/19		Jennifer Evans
-11 h 52 m	🟢	BBB-13	WAITING FOR SUPPORT	The printer is not working	16/abr/19		Alana Grant
-11 h 41 m	🔴	BBB-12	ABIERTO	Can't see Intranet	16/abr/19	🔴	Jennifer Evans
-10 h 52 m	🔴	BBB-8	ABIERTO	Some gadgets on my JIRA dashboard seem to be broken	17/abr/19		Jennifer Evans
-7 h 41 m	🟢	BBB-10	WAITING FOR SUPPORT	Phone redirect for mdavis	17/abr/19		Mitch Davis
-7 h 41 m	🟢	BBB-11	WAITING FOR SUPPORT	Can't access Intranet on mobile phone	16/abr/19		Jennifer Evans
-6 h 40 m	🔴	BBB-7	ABIERTO	Cannot access intranet	17/abr/19	🔴	Mitch Davis
18min	🟢	BBB-6	WAITING FOR CUSTOM...	New employee Jacob Smith	17/abr/19		Mitch Davis
18min	🟢	BBB-4	WAITING FOR SUPPORT	New employee David Chen	18/abr/19		Mitch Davis
18min	🟢	BBB-5	WAITING FOR SUPPORT	New employee Ryan Silva	17/abr/19		Mitch Davis

Puede observarse que es como un portal con el que acceder a los asuntos propios de un proyecto. Desde aquí pueden consultarse filtros o informes relacionados con los asuntos de dicho proyecto.

The screenshot shows the 'Incidentes abiertos' (Open Incidents) view in Jira Service Desk. On the left, a sidebar lists various filters for viewing incidents, including 'Incidentes', 'AAA-1 Esta es tu primera tarea', 'AAA-2 Workflows and statuses', 'AAA-3 Editing tasks', 'AAA-4 Searching for information', 'AAA-5 Keyboard shortcuts', and 'AAA-6 What's next?'. The main area displays a detailed view of a specific incident, 'Proyecto A / AAA-1 Esta es tu primera tarea'. This view includes fields for 'Tipo' (Type), 'Prioridad' (Priority), 'Estado' (Status), 'Resolución' (Resolution), 'Etiquetas' (Labels), and 'Descripción' (Description). The 'Estado' field is set to 'POR HACER' (To Do), and the 'Resolución' field is set to 'Sin resolver' (Unresolved). The 'Descripción' field contains the text 'Esta es tu primera tarea' and a detailed explanation of the task. On the right, a sidebar shows the 'Personas' (People) section, which lists the 'Responsable' (Assignee) as 'Andrea', the 'Informador' (Reporter) as 'Alberto', and the 'Votos' (Votes) as 0. The 'Fechas' (Dates) section shows the 'Creada' (Created) date as 'Hace 6 horas' (6 hours ago) and the 'Actualizada' (Updated) date as 'Hace 1 hora' (1 hour ago). The 'Conversaciones en Hipchat' (Conversations in Hipchat) section shows a list of conversations related to the incident, with a 'Conectar' (Connect) button.

En los proyectos de **Jira Software** tenemos la posibilidad de ver los asuntos mediante pizarras.

Backlog

Versiones

Version 2.0

Version 1.0

Incidentes en versiones

Sample Sprint 2

17/04/19 1:51 AM - 25/04/19 2:11 AM

- CCC-10 As a developer, I can update story and task status with drag and drop (Click the triangle at far left of this story to show sub-tasks)
- CCC-13 As a developer, I can update details on an item using the Detail View => Click the "CCC-13" link at the top of this card to open the detail view
- CCC-14 As a user, I can find important items on the board by using the customizable "Quick Filter" above => Try clicking the "Only My Issues" Quick Filter above
- CCC-16 As a scrum master, I can see the progress of a sprint via the Burndown Chart => Click "Report" to view the Burndown Chart
- CCC-18 As a team, we can finish the sprint by clicking the cog icon next to the sprint name above the "To Do" column then selecting "Complete Sprint" => Try dragging this
- CCC-19 Instructions for deleting the sample board and project are in the description for this issue => Click the "CCC-19" link and read the description tab of the doc

Backlog

CCC-1 As an Agile team, I'd like to learn about Scrum => Click the "CCC-1" link at the left of this row to see detail in the Description tab on the right

CCC-2 As a product owner, I'd like to express work in terms of actual user problems, also User Stories, and place them in the backlog => Try creating a new

CCC-3 As a product owner, I'd like to rank stories in the backlog so I can communicate the proposed implementation order => Try dragging this story up or

CCC-4 As a team, I'd like to estimate the effort of a story in Story Points so we can understand the work remaining => Try setting the Story Points for this in

Sample Sprint 2

FOR WACER

EN PROGRESO

HECHO

CCC-10 As a developer, I can update story and task status with drag and drop (Click the triangle at far left of this story to show sub-tasks)

CCC-11 Update task status by dragging and dropping from column to column => Try dragging the task to "Done"

CCC-12 When the last task is done, the story can be automatically closed => Drag the task to "Done" too

CCC-13 As a developer, I can update details on an item using the Detail View => Click the "CCC-13" link at the top of this card to open the detail view

CCC-14 As a scrum master, I can see the progress of a sprint via the Burndown Chart => Click "Report" to view the Burndown Chart

CCC-15 As a team, we can finish the sprint by clicking the cog icon next to the sprint name above the "To Do" column then selecting "Complete Sprint" => Try dragging this

CCC-16 Instructions for deleting the sample board and project are in the description for this issue => Click the "CCC-16" link and read the description tab of the doc