

Transition History

A transition is a link between two statuses that enables an issue to move from one status to another. In order for an issue to move between two statuses, a transition must exist.

A transition is a one-way link, so if an issue needs to move back and forth between two statuses, two transitions need to be created.

excentia Admin Tools incorporates a new issue tab that allows to find all executed transitions in your issues.

To find all executed transitions in an issue, just navigate to the issue and click "Transitions" tab (under activity)

The screenshot displays the Jira Service Desk interface for a project named 'TEST'. The left sidebar contains navigation options: Summary, Issues (selected), Reports, Project Shortcuts, Working in a project, Project management ideas, and Add link. The main content area is titled 'Open issues' and shows a list of issues. The 'Transitions' tab is selected under the 'Activity' section. The transitions list shows the following history:

- Alberto Alós executed **Start Progress** transition - 10/Aug/2018 12:43:51 (TO DO >> IN PROGRESS)
- Alberto Alós executed **Stop Progress** transition - 10/Aug/2018 12:43:54 (IN PROGRESS >> TO DO)
- Alberto Alós executed **Start Progress** transition - 10/Aug/2018 12:43:56 (TO DO >> IN PROGRESS)
- Alberto Alós executed **Stop Progress** transition - 10/Aug/2018 12:43:57 (IN PROGRESS >> TO DO)
- Alberto Alós executed **Start Progress** transition - 10/Aug/2018 12:43:58 (TO DO >> DONE)
- Alberto Alós executed **Stop Progress** transition - 10/Aug/2018 12:44:00 (DONE >> TO DO)
- excentia executed **Done** transition - 23/Aug/2018 13:08:47 (TO DO >> IN PROGRESS)
- excentia executed **Reopen** transition - 23/Aug/2018 13:08:57 (IN PROGRESS >> TO DO)
- excentia executed **Start Progress** transition - 23/Aug/2018 13:08:58 (TO DO >> IN PROGRESS)