

Transition History

A transition is a link between two statuses that enables an issue to move from one status to another. In order for an issue to move between two statuses, a transition must exist.

A transition is a one-way link, so if an issue needs to move back and forth between two statuses, two transitions need to be created.

excentia Admin Tools incorporates a new issue tab that allows to find all executed transitions in your issues.

To find all executed transitions in an issue, just navigate to the issue and click "Transitions" tab (under activity)

The screenshot displays the Jira Service Desk interface for a project named 'TEST'. The left sidebar contains navigation options: Summary, Issues (selected), Reports, Project Shortcuts, Working in a project, Project management ideas, and Add link. The main content area is titled 'Open issues' and shows a list of issues. The 'Transitions' tab is selected under the 'Activity' section. The transitions list shows the following history:

From Status	Transition	To Status	Executed By	Timestamp
TO DO	Start Progress	IN PROGRESS	Alberto Alós	10/Aug/2018 12:43:51
IN PROGRESS	Stop Progress	TO DO	Alberto Alós	10/Aug/2018 12:43:54
IN PROGRESS	Start Progress	IN PROGRESS	Alberto Alós	10/Aug/2018 12:43:56
IN PROGRESS	Stop Progress	TO DO	Alberto Alós	10/Aug/2018 12:43:57
IN PROGRESS	Start Progress	DONE	Alberto Alós	10/Aug/2018 12:43:58
DONE	Stop Progress	TO DO	Alberto Alós	10/Aug/2018 12:44:00
TO DO	Done	IN PROGRESS	excentia	23/Aug/2018 13:08:47
IN PROGRESS	Reopen	TO DO	excentia	23/Aug/2018 13:08:57
TO DO	Start Progress	IN PROGRESS	excentia	23/Aug/2018 13:08:58