Notifications

> ⓘ **Premium feature**
>
> Notifications tab is a premium feature. It means that all other free features will work without license.

Now, you will be able to see which notifications has been sent by Jira. We have released this new feature in the form of a new tab in issue view.

Notifications Tab

To find all executed notifications in an issue, just navigate to the issue and click "Notification" tab (under activity)

Let's see some examples.

Notifications in Business projects

Notifications in Jira Service Desk projects

Activity

All Comments Work Log History Activity Transitions **Notifications**

SERVICE DESK NOTIFICATION - 23/sep/19 10:33:30

POWERED BY EXCENTIA ADMIN TOOLS

Alberto >> Alberto - a @ .es

JUST CONFIRMING THAT WE GOT YOUR REQUEST. WE'RE ON IT.

CORE NOTIFICATION **Issue Assigned** - 23/sep/19 10:47:35

Oscar - om @ .es

Fernando - fp @ .es

(DESK-1102) LET ME TELL YOU A LITTLE STORY

CORE NOTIFICATION **Issue Commented** - 23/sep/19 10:49:27

Oscar - om @ .es

(DESK-1102) LET ME TELL YOU A LITTLE STORY

SERVICE DESK NOTIFICATION - 23/sep/19 10:51:56

Fernando >> Alberto - a @ .es

FERNANDO COMMENTED: HI MATE. THANK YOU FOR YOUR REPLY.

Activity

All Comments Work Log History Activity Transitions **Notifications**

SERVICE DESK NOTIFICATION - 23/sep/19 10:33:30

POWERED BY EXCENTIA ADMIN TOOLS

Alberto >> Alberto - a @ .es

JUST CONFIRMING THAT WE GOT YOUR REQUEST. WE'RE ON IT. ← Notification content

CORE NOTIFICATION **Issue Assigned** - 23/sep/19 10:47:35

Oscar - om @ .es

Fernando - fp @ .es

(DESK-1102) LET ME TELL YOU A LITTLE STORY

User who triggered the notification

CORE NOTIFICATION **Issue Commented** - 23/sep/19 10:49:27

Oscar - om @ .es

(DESK-1102) LET ME TELL YOU A LITTLE STORY

Recipient

SERVICE DESK NOTIFICATION - 23/sep/19 10:51:56

Fernando >> Alberto - a @ .es

FERNANDO COMMENTED: HI MATE. THANK YOU FOR YOUR REPLY.