Notifications

Premium feature

Notifications tab is a premium feature. It means that all other free features will work without license.

Now, you will be able to see which notifications has been sent by Jira. We have released this new feature in the form of a new tab in issue view.

Notifications Tab

To find all executed notifications in an issue, just navigate to the issue and click "Notification" tab (under activity)

Let's see some examples.

Notifications in Business projects

All Comments Work Log History Activity Transitions Notifications	
CORE NOTIFICATION Issue Created - 25/sep/19 13:32:20	POWERED BY EXCENTIA ADMIN TO
🗑 Fernando 🛛 – fpa 🔍 es	
(IT-2461) SERVER XT-ATL-54 DOES NOT WORK	
CORE NOTIFICATION Issue Assigned - 25/sep/19 13:32:35	
🚱 Oscar 🛛 – om 🔍 es	
🞯 Fernando 🚽 – fpa 🖉 @ 🛶 .es	
(IT-2461) SERVER XT-ATL-54 DOES NOT WORK	
Activity All Comments Work Log History Activity Transitions Notifications Mail Subject CORE NOTIFICATION Issue Created - 25/sep/19 13:32:20 Notification	POWERED BY EXCENTIA ADMIN TO
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Notifications in Jira Service Desk projects

SERVICE DESK NOTIFICATION - 23/sep/19 10:33:30	POWERED BY EXCENTIA ADMIN T
📽 Alberto 🛛 >> 🃽 Alberto 🚽 - a @ .es	
JUST CONFIRMING THAT WE GOT YOUR REQUEST. WE'RE ON IT.	
CORE NOTIFICATION Issue Assigned - 23/sep/19 10:47:35	
🚱 Oscar – om @es	
🗑 Fernando 🛛 - fp 🖉 @ 👘 .es	
(DESK-1102) LET ME TELL YOU A LITTLE STORY	
CORE NOTIFICATION Issue Commented - 23/sep/19 10:49:27	
🚱 Oscar - om @es	
(DESK-1102) LET ME TELL YOU A LITTLE STORY	
SERVICE DESK NOTIFICATION - 23/sep/19 10:51:56	
🗑 Fernando 🛛 >> 😨 Alberto 🚽 - a @ 🔤 es	
FERNANDO	0
Activity	
*	
All Comments Work Log History Activity Transitions	Notifications
SERVICE DESK NOTIFICATION - 23/sep/19 10:33:30	POWERED BY EXCENTIA ADMIN T
Alberto >> Alberto - a @ .es	
JUST CONFIRMING THAT WE GOT YOUR REQUEST. WE'RE ON IT.	Notification content
CORE NOTIFICATION Issue Assigned - 23/sep/19 10:47:35	
Oscar - om @ .es	
Scar - om @ .es	
Eernando - fr	who triggered the notification

(DESK-1102) LET ME TELL YOU A LITTLE STORY

SERVICE DESK NOTIFICATION - 23/sep/19 10:51:56

Fernando >> 2 Alberto - a @ .es

FERNANDO